

March 17, 2020

Dear Friends and Colleagues:

I would like to give you an update on our response to the COVID-19 pandemic. GrandSouth is taking extra precautions to protect our associates, customers, and vendors. **Beginning Thursday morning, 3/19/2020, our lobbies will close, and all business will be transacted at our drive thru windows.** We encourage our customers to take advantage of our online and mobile banking products. If access is needed to a safe deposit box, please call your local office and we will make sure that you have access.

To minimize exposure to the virus we have restricted business travel and meetings. Our Business Continuity Plan includes secure remote access for critical staff members allowing essential work to be done off-site. We have established hand sanitizing stations in our branches. We have asked our janitorial service to increase sanitizing procedures in our offices. Associates who are sick will stay home until they are well and any associates who have recently traveled to a high-risk country or lives with someone who has traveled to high-risk areas are asked to stay home for two weeks.

Our Executive Committee meets when necessary to monitor this rapidly changing event and is prepared to take additional steps if required.

GrandSouth Bank is financially strong and well capitalized. We have worked diligently to establish a very strong credit culture and the quality of our loan portfolio is excellent. We expect to be a source of strength for the communities we serve. We are here to help our customers during these challenging times. Please do not hesitate to call on us if we can help you in any way.

Sincerely,



JB Schwiers